

HPE Content Manager 9.2 Patch 1 Build 9629

Released: 17 April 2018

Enhancements

TRIM_00063: HPE Content Manager 9.20 Patch 1 Build 9629

Change Request [QCCR2D55296](#): WebDrawer - Unable to configure "Secure Flags"

Symptom: Client is unable to configure "Secure Flags" on IIS for WebDrawer.

Resolution: Cookie is now set with the secure HttpOnly flags.

Change Request [QCCR2D64389](#): Schema Upgrade--Repair steps (steps 9-11) in Schema Upgrade should not fail the upgrade process

Symptom: Repair steps (steps 9-11) in Schema Upgrade should not fail the upgrade process.

Resolution: Non-critical upgrade functions like CREATE INDEX no longer cause the upgrade process to halt. A message is posted at the end to alert the user if some failed items will need to be attended to using Schema Repair.

Change Request [QCCR2D64784](#): CM Idol - Content Search state token paging queries being sent continuously, extending duration of search.

Symptom: During every CM idol content search query, the state token paging is continuously running.

Resolution: You can now specify the result buffer size which will control the number of IDOL requests required to download a large result sets. The configuration is done using Enterprise Studio - Content Index - Properties. From the data provided, we recommend working with a result buffer size of 20,000.

Change Request [QCCR2D65239](#): CFS Connector Store - remove the activation protection for this feature

Symptom: CFS Connector Store - remove the activation protection for this feature.

Resolution: Enabling the Manage In Place product feature no longer requires an activation key.

Change Request [QCCR2D65428](#): Elasticsearch - implement support for AWS ES API

Symptom: Elasticsearch - implement support for Amazon Web Services (AWS).

Resolution: AWS Elasticsearch 6.2.2 is now supported.

Resolved Known Problems

Change Request [QCCR2D59686](#): Set to earliest requestor not available unless request date is set to be Today

Symptom: Set to earliest requestor not available unless request date is set to be Today.

Resolution: Documented. The Set to earliest requestor field is dependent on having a current record request on the record. A Note has been added to document this.

Change Request [QCCR2D59821](#): Web Client - Report layouts- Dynamic Fields - Notes field does not auto expand

Symptom: WebClient reports are not generated correctly.

Resolution: Fixed. Now WebClient reports are generating properly.

Change Request [QCCR2D60690](#): Census - search for "In progress" does not return correct results

Symptom: When attempting to search for a Census using the search method "In Progress" the results are as follows: When searching for "In Progress" there are zero results. When searching for "not In Progress" there are two results.

However, one is In Progress = Yes, and the other is In Progress = No.

Resolution: Fixed. Search for censuses in progress and Search for censuses with Location is returning correct results.

Change Request [QCCR2D60984](#): Documentation update to provide clarity when using MSPs deployed by the administrative installation process

Symptom: Documentation update to provide clarity when using MSPs deployed by the administrative installation process.

Resolution: Documented. New section with information and details on how to apply a patch using an administrative installation.

Change Request [QCCR2D62553](#): Actions - Procedure not updated when deleting last action

Symptom: Actions - Procedure not updated when deleting last action.

Resolution: Fixed. Procedure is now updated.

Change Request [QCCR2D63178](#): Restore the ability to only synchronize locations that have changed since the last synchronisation

Symptom: Enhancement request to synchronize objects in AD that have changed since the last synchronization was run.

Resolution: New option added to allow synchronization of only those AD objects that have changed since previous run.

Change Request [QCCR2D63573](#): Assignee Field - View pane displays two dates when assigning back to the Home location

Symptom: View pane displays two dates when assigning back to the Home location.

Resolution: Fixed. View pane displays single date when Assignee is assigned back to the Home location.

Change Request [QCCR2D63631](#): Outlook 2010/13 integration issues once Skype for Business Basic is installed

Symptom: After "Skype for Business Basic" is installed, it stops the Check in process of email in the Content Manager Outlook add-in.

Resolution: The Check in process of email in the Content Manager Outlook add-in works fine even after installation of "Skype for Business Basic" is installed.

Change Request [QCCR2D63691](#): MSP - Update documentation to explain that a hotfix should only be applied to the patch it was created against.

Symptom: Hotfixes not working correctly when applied to a different patch version they were created from.

Resolution: Documented. A warning was added to "CM9.1_Updating_Using_MSPs.pdf" and the "ReadMe_msp.txt" files stating that hotfixes can only be applied to the same target version, e.g. "9.1 Patch 1 Hotfix 3" can only be applied to a "9.1 Patch 1" installation.

Change Request [QCCR2D63903](#): Web Client record type filters only shows first 200 record types

Symptom: Web Client record type filter only shows first 200 record types. Record types beyond the first 200 cannot be viewed or filtered in the filter list.

Resolution: Issue is fixed. Implemented infinite scroll - when the scroll reaches end of the page then next set of records are fetched.

Change Request [QCCR2D64082](#): SDK - TrimException: Sorting by search clause 'Procedure' is not supported

Symptom: SDK - TrimException: Sorting by search clause 'Procedure' is not supported.

Resolution: Fixed this search method. It is now sort-able by search clause 'Procedure'

Change Request [QCCR2D64107](#): Web Client - Notes not added as setup for the record type

Symptom: Notes added via Web Client do not use the behaviour setup for the records type.

Resolution: Fixed. New options of "At the start" and "At the end" are now displayed while adding notes and the note goes to top or bottom accordingly.

Change Request [QCCR2D64182](#): Oracle - WGS unable to connect to databases using encrypted Oracle Wallet in version 9.1. OCI gives incorrect login details error

Symptom: WGS unable to connect to databases using encrypted Oracle Wallet in version 9.1. OCI gives incorrect login details error.

Resolution: WGS is able to connect to databases using Oracle Wallet now, added the required support to OCI data layer.

Change Request [QCCR2D64206](#): WebDrawer - Unable to view MSG email attachment

Symptom: Unable to view MSG email attachment in some version of Content Manager Web Drawer.

Resolution: Fixed. Attachments present in an MSG email can now be viewed Web Drawer.

Change Request [QCCR2D64211](#): EmailLink Synch Service - high memory usage

Symptom: Memory leak issue is forcing user to recover by rebooting server on a weekly basis.

Resolution: Memory leaks were identified and fixed.

Change Request [QCCR2D64295](#): Workflow delete fails with a Referential Integrity error when an Activity uses 'CC Notification To' field

Symptom: Workflow delete fails with a Referential Integrity error when an Activity uses 'CC Notification To' field.

Resolution: Fixed. Workflow can be deleted successfully when an activity uses 'CC Notification To field'.

Change Request [QCCR2D64430](#): Action - Action Made Current email notification delay

Symptom: Setting a record type to automatically create an action to review the new record does not trigger the "Action made current" email notification.

Resolution: Fixed. Setting a record type to automatically create an action to review the new record triggers the "Action made current" email notification.

Change Request [QCCR2D64474](#): Documentation: Allow word indexing to be completed via script in the event of a network error

Symptom: Allow word indexing to be completed via script in the event of a network error.

Resolution: A tech-note for this has been created and published. The tech-note goes into detail about how to setup the correct security and permission settings to allow the specific environment in question to function as required. Access to the active directory server may be required to enable certain user and machine settings.

Change Request [QCCR2D64475](#): Directory Synchronization--Error of "Can only have one street or one mailing address" prevents location address update when location Address info has been updated twice by ADSync

Symptom: Error of "Can only have one street or one mailing address" prevents location address update when location Address info has been updated twice by ADSync.

Resolution: Fixed error "Can only have one street or one mailing address" prevents location address update when location Address info has been updated twice by ADSync.

Change Request: [QCCR2D64512](#): Errors when running CM Destroy Consignment

Symptom: Referential integrity errors are displayed when running Destroy consignments when it contains folders and documents.

Resolution: The referential integrity error was caused by the fact that the user was trying to destroy a record that was basically the log file for a previous consignment. After the fix, if you select a record for destruction that is a consignment log, you'll now get a serious issue raised (or an error if you're not using the disposal workflow). So, if you want to destroy a record that is a consignment log, first you will need to delete that consignment.

Change Request [QCCR2D64595](#): Locations - All Memberships (Expanded) does not show full results

Symptom: Locations - All Memberships (Expanded) does not show full results.

Resolution: Fixed. The display is now corrected to expand all memberships.

Change Request: [QCCR2D64630](#): Lotus notes - Outlook MAPI Service Providers selection installs Outlook

Symptom: Lotus notes - Outlook MAPI Service Providers selection installs Outlook.

Resolution: Documented. A note has been added to CM9.2_Spec.pdf stating that when the Outlook MAPI Service Providers component of Microsoft Office is installed on the client PC Outlook is also installed.

Change Request [QCCR2D64647](#): Client - Error "Encountered an improper argument" when selecting count opening a TR5 with more than 124 records

Symptom: When opening a single TR5 reference file that contains more than 124 records an error will occur when count is selected. The count will correctly work and display but as soon as the window is closed another window pops up with the following error:

"Encountered an improper argument."

Resolution: Fixed. Error "Encountered an improper argument" is not shown when a TR5 file with window title string length of more than 1024 characters is opened.

Change Request [QCCR2D64759](#): Directory Synchronization--SQL error of "Invalid column name" prevents new location from being created via Directory Synchronization if AD user has City, State, Postcode fields to get synchronized

Symptom: A SQL error (Invalid column name) prevents new location from being created via Directory Synchronization where AD user has City, State, Postcode fields to get synchronized.

Resolution: There are few fields which are not allowed to sync via LDAP sync to link existing location. As a fix, these fields (City, state, Postal code) are now made read only.

Change Request [QCCR2D64820](#): Documentation - Installer - Clarify support for MST Deployments

Symptom: CM Hotfix fails to install over existing setup of CM Client installed using MST.

Resolution: The limitation with the use of a transform (.mst) file during the installation of HPE Content Manager MSIs and alternative procedure to administrative Installation for subsequent roll out is documented in HPE Content Manager installation guide.

Change Request [QCCR2D64881](#): HPE RM 8.3.0.9365 - unable to force check in of checked out document

Symptom: RM Admins are prompted to modify the ACL when they attempt to check back-in documents checked out by other users and because they don't want to touch the ACL, docs remain checked out and can no longer be updated by any user.

Resolution: Changed the logic so that the ACL is only tested if there have been some changes made to it. If no changes are made on the ACL tab, the discard will now work correctly.

Change Request [QCCR2D64976](#): Webdrawer - "OR" operand does not stick on the Search Form.

Symptom: In a Web Drawer search the "OR" operand is available and you can click on it but it always defaults back to "AND".

Resolution: Fixed. Clicking on "OR" button in web drawer does not default to "AND" button anymore.

Change Request [QCCR2D64980](#): EmailLink - Gmail integration - request for optimizing of the history calls to Google

Symptom: With EmailLink Gmail integration enabled, users are reporting slowness in response from Google.

Resolution: The history scan of each mailbox has been optimized to scan once per user per interval, rather than once per folder.

Change Request [QCCR2D64986](#): Unable to sort request list by required columns

Symptom: Inconsistencies with Request dialog sort orders can be misleading for users who administrate/manage Requests.

Resolution: Fixed sorting issue with "Requested by" and "Service Location" columns for request list.

Change Request [QCCR2D64989](#): Web client - unable to upload files over 1GB

Symptom: Unable to upload a file using the Web client browser of over 1GB.

Resolution: This is a limitation of ASP.NET and the documentation has been updated to mention the limitation of file upload size.

Change Request [QCCR2D65043](#): Audit logging - When changing "Active to" it will provide more information in the audit logs

Symptom: When changing the "Active to" the audit logs show as 'Modified location' with no information on the change. This should have shown at least that the "Active to" has been changed from Active to Inactive - "location active change from true to false". When user works with the location and audit log when they change the date of active of a location to the past, the location is not active but it is not logged in audit log details.

Resolution: Any changes to either "Active From" or "Active To" are now correctly included in the detailed audit log summaries. This applies for all object types that have "Active from/to" dates (example: Location, Retention Schedule, Classification etc.).

Change Request [QCCR2D65062](#): Render - PDF rendition requests for large size LOG or TXT files fail and leave large orphan TMP files under TEMP directory

Symptom: The PDF rendition requests for large size LOG or TXT files fail and leave large orphan TMP files under TEMP directory.

Resolution: Fixed issue with deleting temp files, which got created as part of rendition during rendition failure case.

Change Request [QCCR2D65089](#): Document the missing previous components within each hot-fix

Symptom: The information related to required components, MSIs and MSPs need to be documented with each hot-fix for ease of installation.

Change Request [QCCR2D65096](#): Location Search - "NOT" argument not being picked up in a recursive search

Symptom: When conducting a location search with a "NOT" argument and a recursive member of the location, the search does not pick up the "NOT" and produces the same results as the search without a "NOT" argument.

Resolution: Fixed. When conducting a recursive location search with "Members of" clause with "NOT" condition, "NOT" condition is picked up and search returns correct results.

Change Request [QCCR2D65109](#): User defined custom property not exposed in property definitions and thus not available to WebDrawer

Symptom: Customer defined ServiceAPI custom properties not available in PropertyDef service and thus not available in WebDrawer.

Resolution: Custom properties are now made available in the PropertyDefs service.

Change Request [QCCR2D65119](#): Security class is being set incorrectly on component records if it differs from the classification default

Symptom: When a compound record with components is created, the component records will be given the wrong class if the parent compound record is given a class that is different from the classification default.

Resolution: Fixed. When a compound record with components is created, the component records will be given the correct class, if the parent compound record is given a class that is different from the classification default.

Change Request [QCCR2D65125](#): SharePoint - Dialog box to configure the exposure search location in the default integration settings is freezing

Symptom: The dialog box to configure the exposure search location in the default integration settings becomes unresponsive.

Resolution: Fixed. The dialog box to configure the exposure search location in the default integration settings works fine now.

Change Request [QCCR2D65136](#): SharePoint - Issues in search using Web Parts

Symptom: The attempt to view app part that is archived or moved to Content Manager results in an error. The app that performs search does not work and the SharePoint search also results in an error.

Resolution: The searches with app part / web part are fixed now.

Change Request [QCCR2D65140](#): Documentation - the referred documents related to IDOL Image server are no longer available

Symptom: The Content Manager installation document in Appendix H on installing the IDOL Image Server, makes a reference to a document "The HPE IDOL Image Server Reference guide", but the download site doesn't have a separate product for the IDOL Image Server. There is a reference for the IDOL Image Server base component as part of the IDOL Media software, but that is not available.

Resolution: Documented. A link to the Software Support site has been added to the document. This will download a ZIP file of the HPE IDOL Image Server Admin document.

Change Request [QCCR2D65152](#): Record Types with "Based on Container" numbering 'Always display full width' of the Container field

Symptom: Not able to uncheck option 'Always display full width' of the Container field for Record Types with "Based on Container" numbering.

Resolution: Fixed. Able to uncheck option 'Always display full width' of the Container field for Record Types with "Based on Container" numbering.

Change Request [QCCR2D65158](#): DataPort - Bulk load causes incorrect "Date created" to be set

Symptom: When using Data Port bulk load, the "Date created" is set to the document date and import field is ignored.

Resolution: "Date created" is now correctly set when bulk load is used.

Change Request [QCCR2D65168](#): SDK - Error when updating the location addresses "Can only have one street and one mailing address"

Symptom: The code using SDK is unable to update location addresses and results in an error message.

"Physical Address: Can only have one street and one mailing address."

The code is able to update location addresses for the first time, but subsequent updates fail.

Resolution: The SDK is now corrected to update location addresses correctly.

Change Request [QCCR2D65178](#): Edit function - Error: "Document locked for editing by 'another user'"

Symptom: When editing multiple documents from Content Manager, users are presented with the message "[Document name] is locked for editing by 'another user'" or "[Document name] is currently in use. Try again later."

Resolution: The interfering message error is now resolved and extra log entries are removed.

Change Request [QCCR2D65187](#): Access Controls - Record Type security restrictions set in the Thick Client are not enforced in the Web Client

Symptom: The security restrictions defined on record types in the thick client are not enforced by the web client.

Resolution: Fixed. Security restrictions defined on record types in the thick client are enforced by the web client.

Change Request [QCCR2D65204](#): Retrieving data - glitch occurs reading the 500th row

Symptom: When retrieving the data - glitch occurs reading the 500th row.

Resolution: The data retrieval is now corrected to work for more than 500 rows.

Change Request [QCCR2D65209](#): CM Client - Extracting document via CM v9.2 Client fails with error "RCF:input data format error" when connecting to CM v9.1 WGS

Symptom: Extracting document via Content Manager version 9.2 Client fails with error "RCF:input data format error" when connecting to Content Manager version 9.1 Workgroup server.

Resolution: The extract document function now works with a version 9.1 Workgroup server.

Change Request [QCCR2D65215](#): Selected Criteria Sort method not saving selection

Symptom: While searching from "Search Tab" or "QuickFind" bar, the Search Methods pop-up box keeps resorting itself to "Method" instead of the selection of "Caption" when using Alphabetical criteria listing.

Resolution: Fixed. Selected Criteria Sort method selection is saved.

Change Request [QCCR2D65232](#): Interface Slowness with Windows 10 Fall Creators Update

Symptom: Is HPE CM tested and certified with Windows10 with Fall Creators Update 1709. If not, is the certification scheduled and for what release?

Resolution: HPECM 9.1 Patch 3 has been tested with Windows10 with Fall Creators Update 1709. No issue is seen.

Change Request [QCCR2D65251](#): Sorting locations by UDF doesn't work

Symptom: Customer is unable to sort locations by additional field/ User Defined Fields (UDF) values.

Resolution: Fixed up the sort view join condition to sort correctly when searching for objects other than records.

Change Request [QCCR2D65286](#): Elasticsearch Documentation - Incorrect information in Re-index section of "CM9.2_ElasticSearchInstall_Config.pdf" file

Symptom: The documentation in "CM9.2_ElasticSearchInstall_Config.pdf" file, Page 16 Section "Reindex your document store with Elasticsearch" is incorrect and need to be updated to reflect separate IDOL Index and Elasticsearch Index menu options.

Resolution: Fixed. Modified the instructions on how to reindex for Elasticsearch (see page 16). Updated the screenshot to show the correct UI.

Change Request [QCCR2D65287](#): IDOL Query text search option is still available with Elasticsearch Content Index

Symptom: IDOL Query text search option is still available with the Elasticsearch setup for Content Indexing.

Resolution: Fixed. Removed IDOL query text search option if not using IDOL.

Change Request [QCCR2D65290](#): Multi text words search runs extremely slow for combination of certain words

Symptom: Multi text word search runs extremely slow for certain combination of words.

Resolution: Multi text word search runs now completes quickly.

Change Request [QCCR2D65293](#): Auditing and Logging - Information relating to Record Actions no longer being written to Summary Information

Symptom: Record Action "Add / Modify / Delete" events are not included in the Summary Information (Text) for 'Record Modified' Active Audit Event.

Resolution: Fixed. Information Summary (Text) for 'Record Modified' Active Audit Events includes the change to the 'All actions created, modified and deleted'.

Change Request [QCCR2D65307](#): Audit log time incorrect for Sri Lanka time zone

Symptom: Audit log value for client machine with Sri Lanka/ Chennai/ Mumbai time zone is incorrect by 30 minutes.

Resolution: Two issues were resolved - an incorrect conversion to local time, and user login/logout events used the time zone of the workgroup server.

Change Request [QCCR2D65322](#): Title word search - when using Elasticsearch the words are combined with OR rather than AND

Symptom: More documents can get returned in a search after setting the search style to "Document Content, Record Titles and Record Notes" if multiple search terms are specified.

Resolution: Elasticsearch settings mirror the Content Manager default settings.

Change Request [QCCR2D65325](#): Access Control field on a custom record properties page doesn't display full access control details

Symptom: Access Control field on a custom record properties page doesn't display full access control details.

Resolution: Fixed. Access Control field on a custom record properties page displays full access control details.

Change Request [QCCR2D65385](#): Auto Profiling Email record - Cataloguing email into CM 9.2 triggers error "Author cannot be left blank" if Author is mandatory

Symptom: Drag and drop email triggers error "Author name cannot be left blank" if Author is mandatory.

Resolution: Fixed. Drag and drop email gets Checked in now without any error.

Change Request [QCCR2D65386](#): Elasticsearch - Record number search fails with error when "Use content indexes where possible" is enabled

Symptom: When the system option "Use content indexes where possible" is enabled, issuing a record number search produces an error.

Resolution: Fixed. Record number search is successful when "Use content indexes where possible" is enabled.

Change Request [QCCR2D65387](#): Elasticsearch - Additional field search fails with error when "Use content indexes where possible" is enabled

Symptom: When the system option "Use content indexes where possible" is enabled, issuing an additional field search produces an error.

Resolution: Fixed. Additional field search is successful when "Use content indexes where possible" is enabled with 6.2.2 version of Elastic search.

Change Request [QCCR2D65398](#): Oracle--Search performance issue with wildcard title word search compound wide range record number method

Symptom: Wildcard title word search compound with wider range record number search runs extremely slow in CM Client but super-fast when run the query in Oracle.

Resolution: Improved the performance in title word search by optimizing the number of parameters used.

Change Request [QCCR2D65401](#): Database - Oracle - Upgrading Dataset CM 9.1 to 9.2 - Error ORA-22907

Symptom: Using CTAS option for Oracle upgrade fails when there is non-NUL geometry data.

Resolution: Tweaked the CREATE TABLE AS SELECT option to work correctly for geometry column data - basically removing the CAST operator.

Change Request [QCCR2D65445](#): System settings - Permissions: Changes are not saved

Symptom: In the System Options, not all Permissions changes are being saved after an update.

Resolution: The changes were being saved correctly now.

Change Request [QCCR2D65464](#): CM9 Desktop - Historical Event Search causes application to freeze.

Symptom: The CM Desktop application will freeze and crash when attempting to view more details in a Historical Event search.

Resolution: Fixed the issue for freezing and crash for frame returning null.

Change Request [QCCR2D65478](#): SharePoint on premise and ADFS: After adding to SharePoint, app parts / web parts keep showing the processing icon

Symptom: The loading/processing icon does not vanish once the page is loaded for App/web parts.

Resolution: It is fixed. The loading/processing icon will vanish as soon as the page is loaded for App/web parts.

Change Request [QCCR2D65495](#): Label not displaying in Web Client when it has multiple columns

Symptom: Labels in web client generated report are not displayed in multiple columns as per report layout file.

Resolution: Fixed. Labels in web client generated report are displayed in multiple columns as per report layout file.

Change Request [QCCR2D65498](#): Workflow - Non-electronic records cannot have a Reference/Working document attached during workflow initiation.

Symptom: Even when using a non-electronic Record Type to Initiate workflow using either a Reference Document or Working Document, system is reporting error "Record Type Does not support Electronic Documents".

Resolution: Non- electronic record type can have a reference/working document attached during workflow initiation.

Change Request [QCCR2D65506](#): Numbering Pattern - Inactive Folders not Creating New Items in Correct Sequence

Symptom: Numbering Pattern - Inactive Folders not Creating New Items in Correct Sequence.

Resolution: Fixed. Inactive Folders are creating new items in correct sequence now.

Change Request [QCCR2D65513](#): Azure Blob Storage - "The request body is too large and exceeds the max permissible limit" error for 5+meg files

Symptom: Issue with transfer of data of size more than 5MB to Azure Blob Storage.

Resolution: Fixed issue with max size limit with chunk size of data to transfer Azure Blob Storage

Change Request [QCCR2D65527](#): Elasticsearch - Indexing and searching should not be case sensitive

Symptom: Searching against Elastic search should not be case sensitive when we are dealing with stemming words.

Resolution: Fixed. Searching against Elastic search is not case sensitive when dealing with stemming words.

Change Request [QCCR2D65553](#): Access controls are being replaced when they should be added

Symptom: Access controls are being replaced when they should be added.

Resolution: Fixed. Now the option to modify access control on a record by adding locations to an existing access control list will works when a single or multiple access control is selected.

Change Request [QCCR2D65573](#): Process Request permission grants access to other users requests for records they do not have access

Symptom: Request for a record with user, who does not have access to CM display, is not blocked from performing action to that request.

Resolution: Fixed. Request for a record with user, who does not have access to CM display, will be blocked from performing anything to that request (complete, reassign, approve, reject, remove or confirm Pickup).

Change Request [QCCR2D65588](#): SMTP Mail Relay doesn't work when required to authenticate

Symptom: SMTP Mail Relay doesn't work when required to authenticate.

Resolution: Fixed, SMTP Mail Relay works as expected when required to authenticate.

Change Request [QCCR2D65618](#): Searching for Records using the Request method - something badly wrong with the search editor if you want to choose a selection of requests

Symptom: Request Search Method with "A selection of Requests" doesn't display the correct parameters.

Resolution: Fixed. The parameters are correct for Individual Requests, list of Requests and selection of requests.

Change Request [QCCR2D65706](#): Unable to assign a workflow to record that is an Email

Symptom: Unable to assign a workflow to a record that is an email.

Resolution: Fixed. Now user will be able to assign a workflow to a record that is an email.

Change Request [QCCR2D65721](#): Additional Field--String Additional fields stores Lookup Set short value only when both short and long values are used in Lookup Set

Symptom: String type additional fields stores Lookup set short value only when both short and long values are used in Lookup Set.

Resolution: Switched to using the long value as the "save value" for lookup items that have two values.

Change Request [QCCR2D65739](#): CM 9.1/9.2 - Right click menu performance problems

Symptom: Long delays opening shortcut menu when right clicking on a record.

Resolution: Did a review of the Paste command enabler - removed it from any possible network file access.

Change Request [QCCR2D65756](#): CM Client - Client connection to Oracle DB fail due to error boost::bad_get: failed value get using boost:: get after DB upgraded from RM 8 to CM 9.2

Symptom: Client connection to Oracle DB fails due to error boost::bad_get: failed value get using boost:: get after DB is upgraded from RM 8 to CM 9.2.

Resolution: Fixed and working as expected when GIS is not enabled.

Change Request [QCCR2D65772](#): Dataport - Historical Events associated to location no longer exists fail to export, and columns misaligned in Export file due to this

Symptom: Historical Events associated to location that no longer existing (location being delete), fails to export using DataPort. The columns are misaligned in Export file due to this.

Resolution: Fixed. DataPort export is working fine with historical event.

Change Request [QCCR2D65810](#): Workflow - Cannot initiate a workflow on a finalized record

Symptom: Workflow - Cannot initiate a workflow on a finalized record.

Resolution: Fixed. Can assign workflow to a finalized record now.

Change Request [QCCR2D65864](#): Disposal Processing - Error performing disposal of a consignment record with more than 2 container levels

Symptom: Error performing disposal of a consignment record with more than 2 container levels.

Resolution: Fixed. Disposal of a consignment record with more than 2 container levels is happening now.

Change Request [QCCR2D65948](#): Disposal Processing - Error performing disposal of a consignment record with more than 2 container levels

Symptom: Single Instancing deleting referenced documents on Oracle.

Resolution: Single instance SQL commands have been fixed for Oracle.

Change Request [QCCR2D65979](#): IDOL Metadata indexing - dates without times not being indexed correctly.

Symptom: When using the option "Use Content Indexes where possible" under System Options - Record - Use Content search engine for record search clauses, searching by Content = XXX and CreatedOn=YYY results in no hits.

Resolution: The searching by date fields was not working due to a regression introduced into the content indexing for IDOL. Any new records added since 9.2 installed need to have the metadata reindexed to correct the date formatting.